

From: wolf@puc.net@inetgw
To: Microsoft ATR
Date: 1/15/02 5:29am
Subject: Microsoft remedy suggestion

No more OEM Software!! Have the consumer buy the OS and install it or have your friendly neighbourhood installer do it. That way, if there is a software problem with MS software, they have to field it and not the OEMs.

The OEM hardware will be according to PUBLISHED compatible specs, so MS can't weasel out and put the blame on hardware!

MS has to publish file specs, so competing office products are on the same playing field.

Unbundle all non OS software from Windows and provide links to ALL relevant additions.

Legislate software "Lemon Law" and make the producer responsible for damages.

Regards

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